## THE DNA OF COMMUNICATION SUCCESS

Kseniya Trifonova,

*Vice President, CROS Public Relations & Public Affairs; Vice President of the Russian Public Relations Association (RASO)* 

# WCF Geneva Week, 2017:

fake news manipulations data breach and hacks Trump Twitter Attacks...

### Really, America?



#### **PROFESSIONAL STANDARD (CODE)** of Public Relations professionals

presented by

Stanislav Naumov, President of RPRA (RASO)

WCF Davos, 2016



#### HARD SKILLS

Big and open data analysis

Communication strategy design

**Content creation** 

**Project management** 

Implementation of strategy - organization of communications

**Development of human capital and self-organization** 



#### SOFT SKILLS – the DNA we are looking for

Long-wave and **complexity** thinking

**Attention** as Ability to capture the signals of change and transform them into action

Ability to formulate thoughts briefly and clearly as **Reflexivity** 

**Openness to changes:** Proactivity and Responsibility

Ability to work "in the flow" in conditions of uncertainty and multitasking as **Stress resistance** 

Ability to build - to establish interpersonal Relationships and **Create communities** 

Willingness to **learn** continuously

Sense of beauty

## THANK YOU AND LET'S DISCUSS

**Kseniya Trifonova,** Vice President, CROS Public Relations & Public Affairs; Vice President of the Russian Public Relations Association (RASO) +7 903 522 77 12 <u>trifonova@cros.ru</u>