Programme 2012

8th February 2012

19:00 - 23:00

Welcome Party (informal), location: Arvenstube hall at Morosani Posthotel.

Address: Promenade 42, 7270 Davos Platz, Tel. +41 81 415 45 00.

9th February 2012

9:00 - 9:30 Registration, coffee

9:30 - 10:00

Opening of the forum

Forum Moderator: Mohamed Al Ayed, Founder, President & CEO of TRACCS, Forum Commitee Member

Welcome greetings (organizers, partners, VIP guests):

Yanina Dubeykovskaya, Forum Content Director, General Manager of Seamediagroup Ltd.

Daniel Holtgen, Director of Communications at the Council of Europe, Forum Committee member

Lorena Carreno, President of the Mexican Association of PRs Professionals (PRORP), Forum Committee member

Yogesh Joshi, President of The Association of Business Communicators of India (ABCI)

Hiromi Yokoyama, Associate Professor at Tokyo University, School of Science

10:00 - 11:00

Debate: **Privacy vs. Publicity**, Moderator: <u>Dr. Daniel Höltgen</u>, Director of Communications at the Council of Europe <u>Allan Mayer</u>, Principal Partner at 42West (USA), and <u>Maxim Behar</u>, Founder and CEO of M3 Communications Ltd.

· "Privacy versus Publicity in the era of transparency."

Discussion, Q&A

11:00 - 11:30

Coffee

11:30 - 13:30

Panel: **Communicating Scientific Breakthrough**, Moderator: <u>James Gillies</u>, Head of Communications at CERN Panel resource providers: <u>Skolkovo Foundation</u>, <u>Russian Venture Company (OJSC)</u>, <u>CERN</u>

"Innovations today - whose call is it: the government, science or society?"

Stanislav Naumov, VP Government and Public Relations of the Skolkovo Foundation

"Technological secrets. Can science be transparent?"

Michel Claessens, Head of Communications at ITER Organization

"Science communications in Japan - an academic approach, before and after the 3.11 crisis."

Hiromi Yokoyama, Associate Professor at Tokyo University, School of Science

· "Technological breakthrough - the dream is (already) alive."

Annie Gravier, Director Public Affairs and Communications at Technoparc Montréal.

"How innovative is innovation communication?"

Maria Sätherström, Marketing manager of Ideon Science Park

"Talent-hunting or head-stealing?"

Nettie Buitelaar, CEO at Leiden Bio Science Park and owner of Buitelaar Biotech Business

"Transparency vs. Ethics."

Hans Kunz, Overseas Representative in Switzerland for Hong Kong Science & Technology Park

· "Communication of institutional changes in the innovations sector."

Evgeny Kuznetsov, Director of Development and Communications at the Russian Venture Company (RVC)

Discussion, Q&A

Special guest of the final panel discussion: Maxim Kiselev, Chief Development Officer at Technopark Skolkovo LLC

13:30 - 14:30

Lunch

14:30 - 15:30

Debate: **Internal/Employee Communications**, Moderator: <u>Mohamed Al Ayed</u>, Founder, President & CEO of TRACCS <u>Paul Holmes</u>, Founder of "The Holmes Report" & SABRE awards, and <u>Nettie Buitelaar</u>, CEO of Leiden Bio Science Park

"Who should run internal comms - CEO, HR, PR or each employee?"

Discussion, Q&A

15:30 - 16:00

Keynote: Business & Communications trends in 2012

· "10 global Business & Comms trends that will matter in 2012."

Rohit Bhargava, SVP Global Strategy & Planning at Ogilvy, Adjunct Professor Global Marketing at Georgetown University Q&A

16:00 - 17:00

Panel: **New Trends for Comms Consultancies**, Moderator: <u>Franco Gullotti</u>, CEO at Gullotti Communications GmbH Panel Resource providers: <u>CROS PR&PA</u>, <u>M3 Communications Ltd.</u>

· "Today's professional demands to PR/Communications agencies."

Sergey Zverev, Founder and President of CROS PR&PA

"Global vs. local Communication consultancies: a battle for attracting clients?"

Majdi Al Ayed, the Managing Director for UAE and Vice President of Network Affairs at TRACCS

"The challenge of Relevance."

Gianni Catalfamo, European Digital Director at Ketchum Pleon

Discussion, Q&A

17:00 - 17:30

Coffee

17:30 - 18:30

Panel: **Comms Associations' Mission Today,** Moderator: <u>Rui Martins</u>, Regional Coordinator (Portugal) at the EACD Panel resource providers: <u>Mexican Association of PR Professionals (PRORP)</u>, <u>Russian PR Association (RPRA)</u>

"Communication associations' mission today – to form a pros' community or engage socially?"

Lorena Carreno Díaz, President of the Mexican Association of Public Relations Professionals (PRORP)

· "Professional ethics in the era of transparency and authenticity."

Mark Redgrove, Head of Comms at ORGALIME - EU Engineering Industries Association, and Board Member in EACD

· "Today's external and internal mission of large communication associations."

Yogesh Joshi, President of The Association of Business Communicators of India (ABCI)

• "The social impact and activities of large professional organisations."

Stanislav Naumov, President of The Russian PR Association (RPRA)

Discussion, Q&A

18:30 - 19:30

Panel: Chief Communications Officer's Role, Moderator: Philippe Borremans, Board Member of IABC - Belgium

· "Integrated corporate communications – pros & cons."

Roma Balwani, Senior Vice President, Group Head, and Corporate Communications at Mahindra Group Ltd.

· "CCO's growing responsibility today: Shaping the corporation's body & soul."

<u>Yannis Freris</u>, Head of Corporate Comms & Sustainable Development at GEFYRA S.A., Head of EACD's CSR group Discussion, Q&A

Special guest of the final panel discussion:

Kevin Donnellan, Executive VP and Chief Communications Officer at AARP

20:30 - 23:30

C4F Awards Ceremony & Gala Dinner – black tie/evening dress (or formal), location: Garden Hall 3, Morosani Schweizerhof Hotel. Address: Promenade 50, 7270 Davos Platz, Tel. +41 81 415 55 00.

10th February 2012

8:55 - 9:00

Opening of the second day

Forum Moderator: Maxim Behar, Founder and CEO of M3 Communications Ltd.

9:00 - 9:30

Keynote: Online Marketing

Mirko Pallera, Strategic & Creative Director at Ninja LAB, Director of Strategic Branding and Digital Strategy:

· "Create! How to design contagious ideas (and make the world a better place)."

Q&A

9:30 - 11:00

Panel: Territorial Reputation, Moderator: Vasily Dubeykovskiy, Place Branding Researcher, Moscow Business School

* "Building territorial reputation: The cases of Barcelona, Catalonia and Spain."

Juan Carlos Belloso - a seasoned communicator and expert in Place Strategy, Branding and Competitiveness

"Strengthening national reputation by creating and promoting successful local brands."

Anna Lukanina, Executive Director of Depot WPF

· "Online Media Integration for Reputation Management: The Case of Athens."

Manolis Psarros, Managing Director of abouTourism

Discussion, Q&A

11:00 - 11:30

Coffee

11:30 - 12:30

Panel: Media Communications, Moderator: Valery Levchenko, Deputy Editor in Chief RIA Novosti

"Can machines make sense of what is happening in the world?"

Nikos Sarris, Senior Manager for Media R&D projects At ATC SA

"Impacts of Social Media on the (News) Media Sector - Challenges and Opportunities."

Jochen Spangenberg, Innovation Projects / New Media, Dept of Strategy, Marketing & Distribution, Deutsche Welle

· "Communicating for the lean-back medium."

David Lee, Founder of Shakr Media Co. Ltd.

Discussion, Q&A

12:30 - 13:30

Panel: Investor Relations Comms, Moderator: Thomas Missong, President of the EACRA

Panel resource providers: Russian Venture Company (OJCS)

"Buy or Sell? - the trader's viewpoint."

Alexander Gerchik, a professional trader-investor from 1996 till now

"Communication strategy for attracting investments in IT."

Andrey Khusid, Owner and CEO of Vitamin Group

13:30 - 14:30

Lunch

14:30 - 15:00

Keynote: Virtual vs. Face-to-face

Abdul Jalil Maraicar, Client Director at Cisco Systems

"Virtual vs. Face-to-face communications in technology, networking, and management."

O&A

15:00 - 15:30

Keynote: Corporate Communication

Kevin Donnellan, Executive VP and Chief Communications Officer at AARP

 \cdot "Melding technology and traditional communication tools to create a cutting-edge organization." Q&A

15:30 - 16:00

Keynote: Communication & Reputation Management

Arturas Jonkus, Managing Partner of Publicum communication agency

 \cdot "Chief Reputation Officer: Is effective communication enough for a good reputation?" Q&A

16:00 - 16:30

Case study · Marketing

Ruxandra Vasilescu from McCann PR at McCann Erickson, Romania - a Weber Shandwick affiliate

 \cdot "The American Rom choco-bar: a product revival by challenging the national ego." Q&A

16:30 - 17:00

Coffee

17:00 - 17:30

Case study · Social Media

Stefania Fussi, Marketing & Sales Manager - Viralbeat

* "Ben&Jerry's for Good Ideas: Brand Advocacy and Social CRM."

Q&A

Maria Zakharova, Deputy Spokesperson for the Ministry of Foreign Affairs in Russia

• "Social Networking Practices at the Ministry of Foreign Affairs in Russia." Q&A

17:30 - 18:00

Case study · Crisis Communications

<u>Philippe Borremans</u>, Chief Social Media Officer at Van Marcke Group, Board Member of IABC - Belgium), Leader of the Social Media Work Group at EACD (European Association of Communication Directors)

• "The Emergency 2.0 Wiki - a free open source resource for social media use in crisis situations." Q&A

18:00 - 18:30

Conclusions & observations: organizers, partners, speakers, VIP guests

18:30 - 20:30

Closing Buffet, location: Aspen Foyer (lobby area) in Davos Congress Centre.

Address: Promenade 92, 7270 Davos Platz, Tel. Tel: +41 81 417 11 22.