## Charity Foundation for Assistance to People of Art «ARTIST»



## TRUST AS A STRATEGY

The World Communication Forum DAVOS 11-12 March, 2014

#### **ABOUT** «**ARTIST**»

Charity Foundation for Assistance to People of Art «Artist» was founded in 2008 by famous Russian artists:



National artist of Russian Federation – Evgeny Mironov Honored artist of Russian Federation – Maria Mironova Honored artist of Russian Federation – Igor Vernik Producer – Natalia Shaginian-Needham

**Our Mission -** is a possible support to people of art on their needs - theater and film old actors who dedicated theirself to art, but today is not able to lead a decent life in old age.

**Our Goal** - is to draw public attention and encourage people to think about the attitude of those who helped us to understand and appreciate literature, music and dance.



#### **TRUST – WHAT DOES IT MEAN?**



**Trust** - a belief in an action of another person in a certain way.

**Trust** - always belongs to an exact person and it is private.

Trend 1: Donors do NOT pick nonprofits based on their impact. Donors choose charities based on personal relationships and exact person who I know and who I trust and then closely goes impact!

Your Strategy: Build trust by fostering personal relationships with your major donors. And communicate - Communication isn't the only ingredient for developing trust, but it is a critical one.

#### STORY SHOULD BE ...

**Trend 2:** Major donors love a Big Idea, but for all that clear and transparent Story

Defined and specified it in details:

- who needs help;

- what kind of programs do you have;

— how much money you need to collect for each idea/program and how it will be spent;

—discussing your financials with donors is a great opportunity for them to understand where the money goes and how much it really costs;

-what kind of reports donors will receive and how often.

Your Strategy: What are your Big Ideas? Talk about them with your donors in details, be clear and open! That conversation creates such trust and credibility.



#### «ARTIST» STORY IS ...

#### First aid «SOS»



The program is implementing in the following areas:

- purchase and provision of essential medicine;
- ophthalmic surgery;
- rehabilitation in sanatorium;
- rehabilitation equipment (diapers, wheelchairs, hearing aids, etc.)

- etc.

#### Love confession



The program is implementing in the following areas:

- congratulations with the holidays (Birthday, Theatre Day, New Year's Day, Victory Day, etc.);
- Regular dinners for older film and theater actors;

- Providing complimentary tickets to performances and other events;

- concert-award «Confession in love»
- etc.



Trend 3 Major donors who volunteer or participated in a corporate social programs give more and trust more.

Level of confidence to charity projects in Russia



If your company would participate in a charity project do you suppose that you will actively follow?

YES, it would be an additional driver

Да 73% Het 27% NO, company is enough

Source: dobro.mail.ru and WCIOM, 2013

### LEVEL OF CONFIDENCE TO CHARITY PROJECTS IN RUSSIA



#### CONCLUSION

- More than 2,500 charities registered in Russia
- The main vectors of institutional (organized) charity for 2014:
- professional charity in Russia will grow, expanding those activities;
- involvement in philanthropy new people and companies with CSR programs giving them opportunity to take volunteer participation;
- increasing the flow of information about activities of charity organizations;
- increasing the number of professionals and business managers in nonprofits;

- development of a wide collaboration between the various charity organizations and business in order to improve company's internal climate and rise theirs goodwill;

- active development of a regional charity



# THANK YOU!





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